



## CONTENT

01. HOTEL SECTOR

02. OFFICE SECTOR

03. RETAIL SECTOR

04. RESIDENTIAL SECTOR





# HCMC HOTEL MARKET

## COVID-19 IMPACT ON TOURISM & HOTEL MARKET



Drop of International Visitors in Q2 2020

~62%

Recovery Rate of Number of Flights in June **▼**53.2% <sub>y-0-y</sub>

Drop of Vietnam's Tourism Revenue in H1 2020

~95%

Domestic and international travel agents suspended operation in H1 2020

Source: VNAT, CBRE Research, Q2 2020.

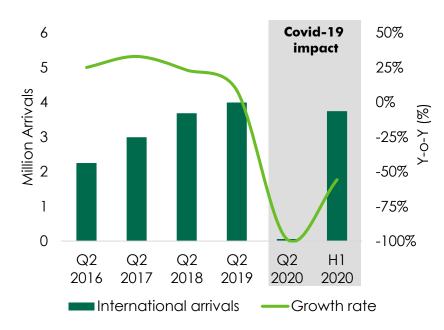


#### VIETNAM'S BORDERS REMAIN CLOSED TO FOREIGN VISITORS

International arrivals almost non-existent in Q2



#### International Tourist Arrivals (ITA) to Vietnam



Source: Various Departments of Tourism, CBRE Research, Q2 2020

#### SOME SIGNS OF RECOVERY





#### VIETNAM AVIATION INDUSTRY SHOWED SIGNS OF REVIVAL

Airlines focus on domestic market while cross-border flights still suspended

### New domestic air routes added by VNA, Vietjet, Bamboo Airways International flights resumed for business & official travel in Nearly full phases operation of domestic flights since June

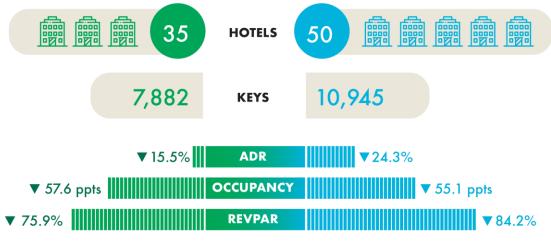
#### Total number of flights, January - June 2020





### 4-5 STAR HOTEL UPDATE Q2.2020 HANOI VS. HCMC





▼\*Compared to Q2 2019

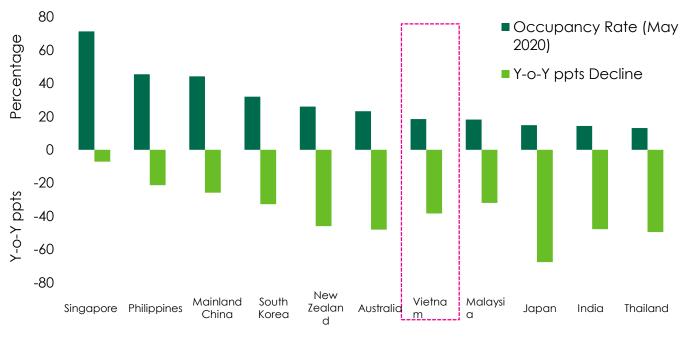
▼ 92.9% INTERNATIONAL ARRIVALS



Source: STR, CBRE Research, Q2 2020

## IN APAC, OCCUPANCY RATES OF MOST MARKETS STILL BELOW 30%

#### Hotel Occupancy Comparison, May 2020



Source: STR, CBRE Research, Q2 2020.

#### **EXPECTED REBOUND OF VARIOUS SEGMENTS**

Domestic travellers led the tourism industry's recovery

**Domestic Leisure** Travel







**FASTER** to recover

**Corporate Travel** 





**SLOWER** to recover

**MICE** (Meeting, Incentives, Conventions, Exhibitions)







International Leisure Travel







Source: CBRE Research, Q2 2020.

#### NEW TOURISM TRENDS SET TO EMERGE



WELLNESS
TRAVEL/ECOTOURISM
Good health & well-being are among top
priorities





PRE COVID-19

Socializing
Preference for wellness & hygiene
Globalisation
Business Seasonality

#### AMID COVID-19



Distancing
Priority to wellness & hygiene
Localism
Disease/Crisis Seasonality

### SHORT-HAUL HOLIDAYS

Drive-to destinations with shorter days are preferred



#### **STAYCATION TREND**

Attractive package deals with late check-outs, F&B/spa credits, complimentary pickup service



#### TRAVEL BUBBLE

Examples:

Vietnam - Japan

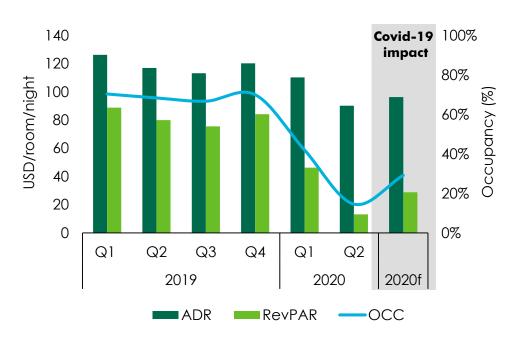
Vietnam - Korea

Vietnam - China



#### HCMC HOTEL OUTLOOK

#### **HCMC Hotel, Performance Forecast 2020F**



Source: STR, CBRE Research, Q2 2020.



#### HOTEL - ROADMAP TO RECOVERY



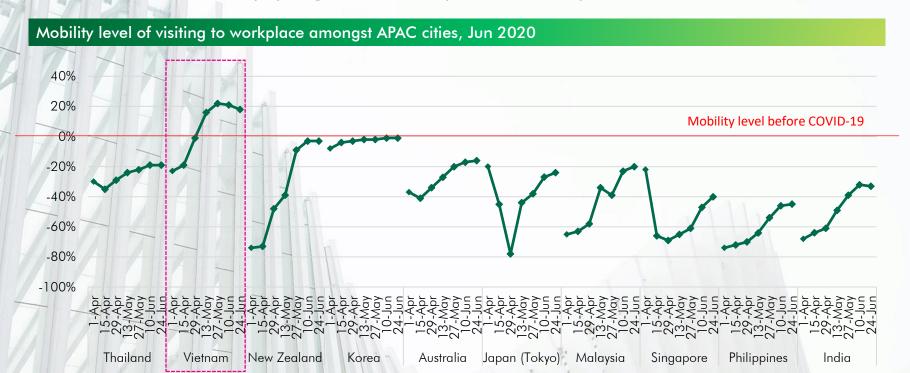




# HCMC OFFICE MARKET

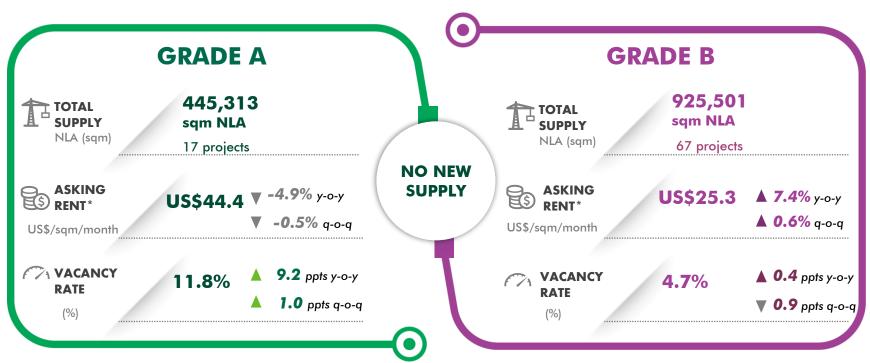
#### VIETNAM'S SUCCESS IN CONTROLLING THE OUTBREAK

Employees got back to work quicker than other peer countries



Note: Google's mobility index extracted from Google's COVID-19 Community Mobility Reports, as of 1, 15, 29 April, 13, 27 May, 10 & 24 June 2020. The reference day would shift one day behind if it is a national holiday. The baseline for prior outbreak is the median value for the corresponding day of the week during the 5 week period Jan 3–Feb 6, 2020 Source: Google, CBRE-Research, 2 July 2020.

#### HCMC OFFICE: MARKET SNAPSHOT Q2 2020



<sup>\*</sup>Asking rent is quoted on Net Leasable Area, excluding VAT and service charge Source: CBRE Research, Q2 2020.

#### HCMC OFFICE MARKET IN Q2 2020

**NO NEW SUPPLY** 

▲ 12% <sub>y-o-y</sub>

Q2 2020

Total Supply in H1 2020

3%

35%

Average Net Absorption Rate in H1 2020

▼ 34ppts y-o-y

Grade B Net Absorption Rate in H1 2020 16 ppts y-o-y

Source: CBRE Research, Q2 2020.

7-9 ppts y-o-y Average vacancy rate is expected to increase by H<sub>2</sub> 2020 8-10% y-0-y Average rental rate is expected to drop by H2 2020

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#### NEW LEASING PREFERENCES OF OCCUPIERS

COST
SAVING

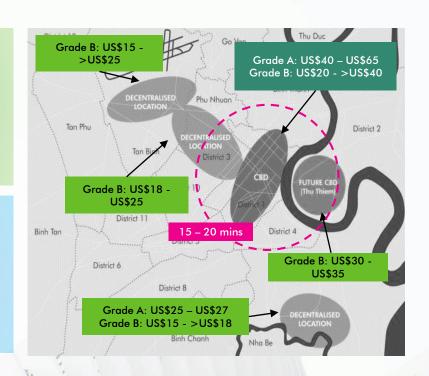
Contracting spaces for back offices

Long-term application of work from home

Relocation decision can be accelerated

TENANT CHECK LIST

- ✓ Fringe CBD
- ✓ Adopt open offices from surrenders
- ✓ Convenient accessibility to cbd
- ✓ Cheap rental rate: < US\$ 30 psm pm



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<sup>\*</sup>Asking rent is quoted on Net Leasable Area, excluding VAT and service charge Source: CBRE Research, Q2 2020.

#### DIVERGENT OCCUPIER RESPONSES

#### HCMC Office, Leasing Inquiries and Transactions by Purposes, Q2 2020

Relocation

| Notable<br>transactions | From           | То            | Areas     |
|-------------------------|----------------|---------------|-----------|
| Manufacturing           | Vincom         | Viettel Tower | 1,800 sqm |
| Tourism                 | Pearl<br>Plaza | Royal Center  | 1,000 sqm |
| Chemicals               | A&B            | Sofic Tower   | 800 sqm   |

#### Expansion



Insurance: **500 - 1,000 sqm** 



Healthcare/Pharmaceuticals: **500 – 1,000 sqm** 



Retail/E-Commerce: 400 – 500 sqm

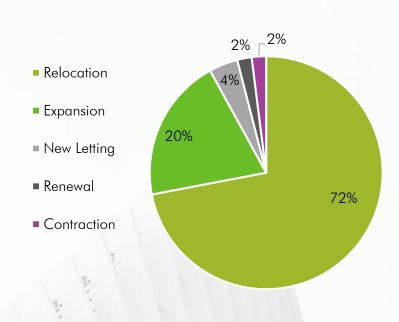
#### Contraction



Finance/Banking: 700 - >1,000 sqm



Fintech: >1,000 sqm



Source: CBRE Research, Q2 2020.

#### SLOW LEASING ACTIVITIES

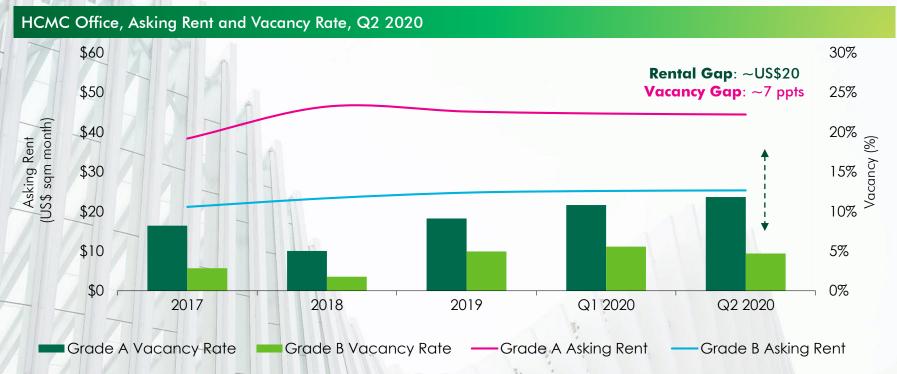
Due to COVID-19





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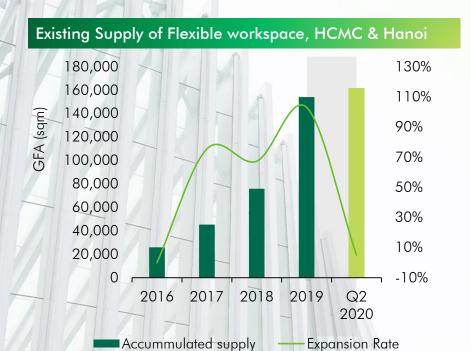
#### INCREASE IN VACANCY PUT PRESSURE ON GRADE A RENT

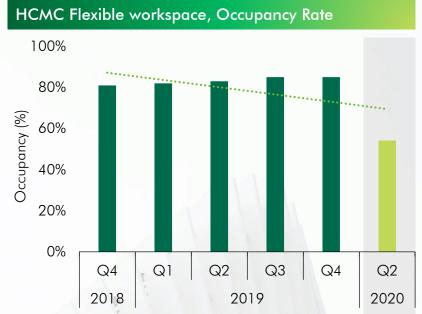


<sup>\*</sup>Asking rent is quoted on Net Leasable Area, excluding VAT and service charge Source: CBRE Research, Q2 2020.

#### FLEXIBLE WORKSPACE WAS AFFECTED BY COVID-19

Lower expansion and occupancy rate





Source: CBRE Research, Q2 2020.

## OPERATORS' REACTIONS TOWARDS FLUCTUATED BUSINESS PERFORMANCES

Short-term & Long-term strategies

**SHORT-TERM** 



**Asset Management** 

OR

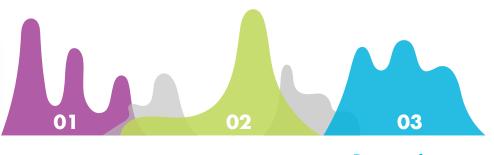


**Franchise** 





**LONG-TERM** 



Closure/Sublease of unprofitable centres

Offer fee reduction & payment deferral, even for short-term lease

Put more focus on large enterprises

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#### PIPELINES ARE UNDER GOOD CONSTRUCTION DESPITE OF THE OUTBREAK

#### APAC Office, New Grade A Completions in 2020F 900,000 800,000 700,000 000,000 (sdu) 500,000 400,000 300,000 200,000 100,000 2019 2020F 2017 2018 ■ Kuala Lumpur ■ Banakok Singapore ■ HCMC ■ Hanoi Source: CBRE Research, Q2 2020.

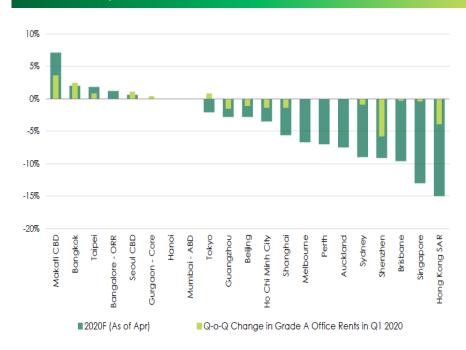


Asking rent of new supply decreased by US\$1 – 3 psm pm to ease the pre-commitment challenge during COVID-19

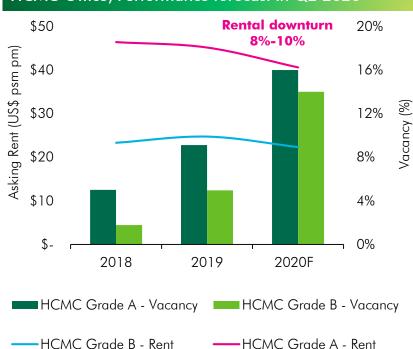
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#### RENTAL RATE IS EXPECTED TO SHRINK FURTHER

#### APAC Office, Performance forecast from Q1 2020

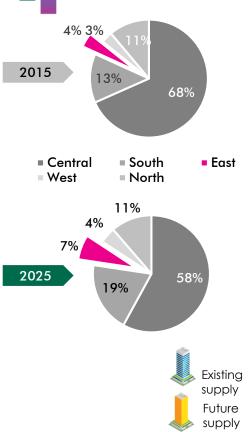


#### HCMC Office, Performance forecast in Q2 2020



Source: CBRE Research, Q2 2020.

## METRO LINE NO. 1 AND THU THIEM BRIDGE NUMBER 2 ARE UNDER GOOD CONSTRUCTION





#### OFFICE - ROADMAP TO RECOVERY

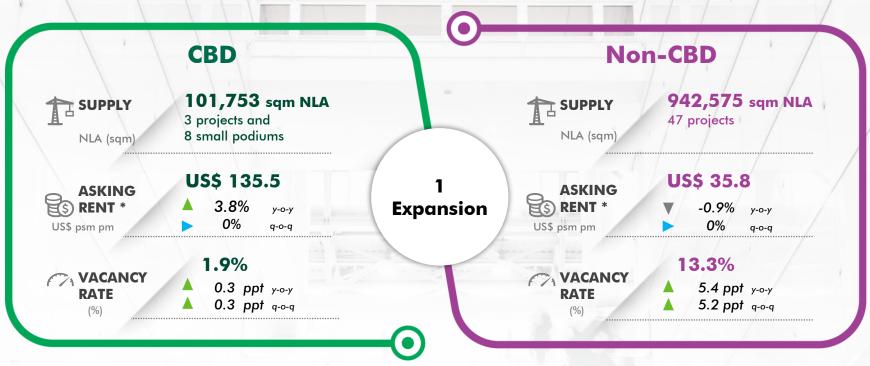






# HCMC RETAIL MARKET

#### HCMC RETAIL: MARKET SNAPSHOT IN Q2 2020

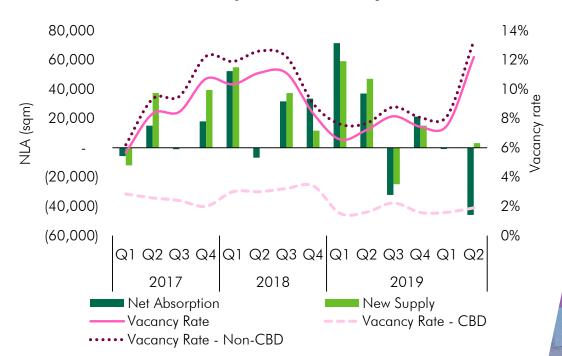


Note: Rental rate is average of Ground Floor and First floor, excluding of Service Charge and 10% VAT.

Source: CBRE Research, Q2 2020.

#### PERFORMANCE ACROSS FORMATS

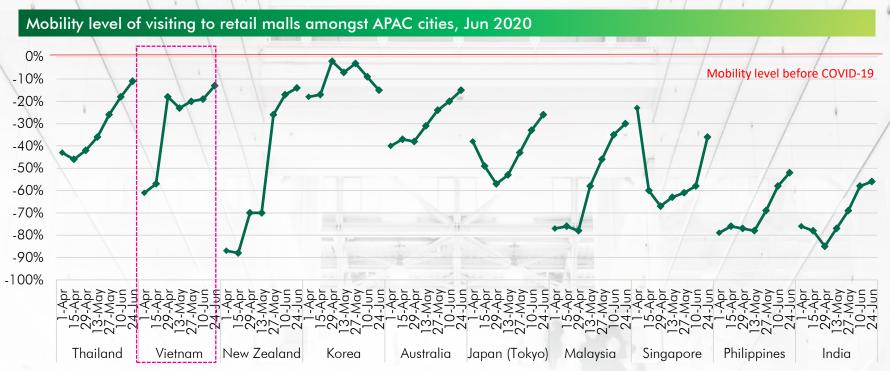
#### **HCMC Retail, Net Absorption and Vacancy Rate**



Q2 2020 **CHANGE IN VACANCY RATE VACANCY RATE** (q-o-q) △ 4.68 ppts Overall **CBD** ▲ 0.30 ppts Non-CBD ▲ 5.15 ppts Retail podium ▲ 8.93 ppts **Department Store** ▲ 0.45 ppts **Shopping Centre** ▲ 4.13 ppts

Source: CBRE Vietnam, Q2 2020

#### FOOTFALL TO SHOPPING MALLS RECOVERS (GOOGLE MOBILITY INDEX)



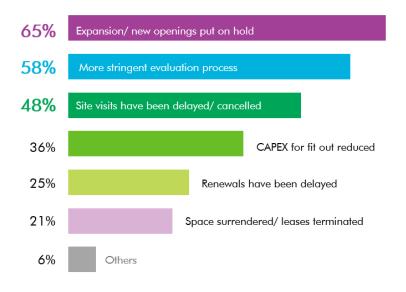
Note: Google's mobility index extracted from Google's COVID-19 Community Mobility Reports, as of 1, 15, 29 April, 13, 27 May, 10 & 24 June 2020. The reference day would shift one day behind if it is a national holiday. The baseline for prior outbreak is the median value for the corresponding day of the week during the 5 week period Jan 3–Feb 6, 2020 Source: Google, CBRE Research, 2 July 2020.

#### IS COVID-19 A HAS BEEN OR A NEW NORM?

#### Top three impacts

|   | Retailers with headquarters<br>based in Asia Pacific | Retailers with headquarters<br>based outside Asia Pacific |  |
|---|--|---|--|
| 1 | Expansion on hold 65%                                | More stringent evaluation process 69%                     |  |
| 2 | More stringent evaluation process 54%                | Expansion on hold   |  |
| 3 | Site visits delayed /<br>cancelled<br>50%            | CAPEX for fit out reduced 43%                             |  |

## How have your real estate leasing decisions been impacted? [select all that apply]



Data as of 21 May 2020, n to Q4 = 179

Source: CBRE Research, Asia Pacific Retail Flash Survey conducted Apr 28 to May 21, 2020

#### SHOPHOUSES ARE NOT PERFORMING SIGNIFICANTLY BETTER

## After COVID-19, some chains are reconsidering "prime location"

mặt bằng ở xa trung tâm, có diện tích nhỏ.

Source: Vietnambiz, June 11

- > Lack of international tourists
- Domestics tightening budget
- > F&B sales at stores recovered by 40-70% in Vietnam
- > Asking rents at shophouses down by 10-20% vs. Pre-COVID 19
- > Shorter lease terms (2-3 years)
- > Retailers focusing on business recovery over location





#### 2020: A PAUSE IN THE INFLUX OF INTERNATIONAL TENANTS

#### Opening 2020 in Vietnam



Uniqlo 3<sup>rd</sup> store @ Vincom Landmark 81 Image source: tuoitre.vn

Uniqlo 2<sup>nd</sup> store @ SCVivo City Image source: eva.vn

<expansion>



<potential>













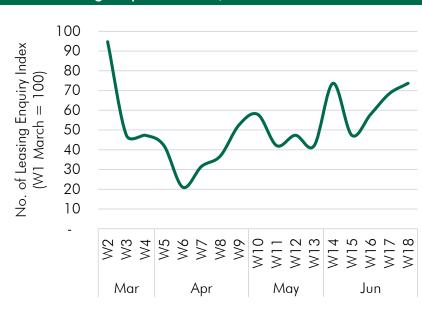








#### Retail Leasing Enquiries Index, CBRE Vietnam



Note: Leasing enquiries collected by CBRE Vietnam in Hanoi & HCMC between March and June 2020.

Source: CBRE Research, Q2 2020.

#### APAC: INNOVATIONS AMONGST THE CRISIS

## FairPrice launches mobile supermarket in Singapore

Source: InsideRetailAsia, retrieved on April 23, 2020

Meitu lets retailers test online makeup service during Covid-19

Source: RetailNewsAsia, retrieved on April 23, 2020

Brotzeit creates a virtual experience to promote new outlet during Covid-19 crisis

Source: InsideRetailAsia, retrieved on April 22, 2020

Vienam's E-commerce to account to 3.1% of total retail in Vietnam by 2024 (vs. 2.3% 2019)

Source: Euromonitor, retrieved on April 28, 2020

Central Pattana improves Covid-19 communication to reassure shoppers

Source: RetailNewsAsia, retrieved on April 24, 2020

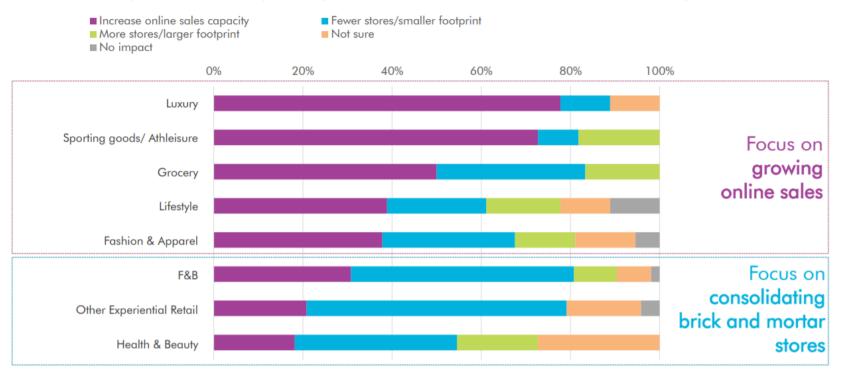


## Germany. Landlord entered a strategic cooperation with Zalando

- Support its smaller, independent retailers in accessing the online market
- Participating occupiers within URW's seven shopping centres in Berlin can use Zalando as an additional sales channel

#### APAC RETAILER SURVEY: DIFFERENT STRATEGY ACROSS SECTORS

About 38% of retailers will focus on increase online sales capacity while similar amount will reduce physical footprint. But it is not all negative, about 11% expect to tap on the current weakness to add more stores within the year.



Data as of 21 May 2020, N = 178 Source: CBRE Research, May 2020

#### DUE TO COVID-19, RETAILERS SERIOUS ABOUT MOVING ONLINE







Source: VnExpress, June 6





The Vietnamese government has unveiled a national e-commerce development plan for Vietnam, which will see the sector growing by 25% each year to reach US\$35 billion in sales within the next five years.

Source: TechWireAsia, June 17

#### FURTHER OUTLOOK: METROLINE NO.1

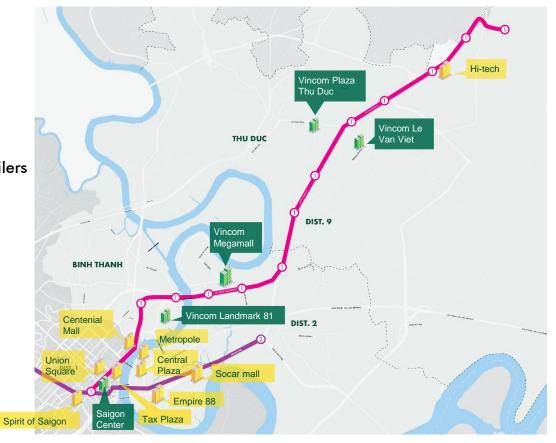
Expanding retail supply to the non-CBD while encourage shopping activities in the CBD.

> The appearance of real big box retailers

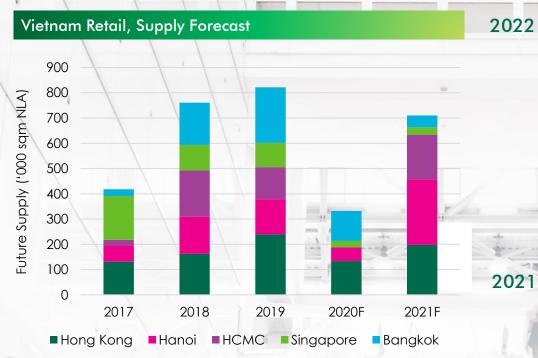
> Underground retail

> Rental rate upside potential

> A need for a category mix update



#### FUTURE SUPPLY AWAITS DEMAND RECOVERY



Vincom Grand Park, D.9 48,000 sqm



Elite Mall, D.8 42,000 sqm



Sense City, D.9 32,000 sqm



Socar Mall, D.2 35,000 sqm



Central Premium Mall, D.8 24,000 sqm

For Hanoi and HCMC, data is updated till Jul 2020.

Source: CBRE Research, Data as of Apr 2020.



Sustainability

## RETAILERS/LANDLORDS

COST-CUTTING, LANDLORD
COMMUNICATION



Review and Reinforce brick-n-mortar stores



Cautiously expanding omni-channel system



Risk management strategy



Rent/CAPEX support scheme for existing and new tenants

- Systemwide long-term solution
- Technology to boost sales by improving stores' connectivity and efficiency
- Sustainability/smart building



Promotions/

Sales to encourage sales



# \*HCMC RESIDENTIAL MARKET

**LUXURY:** >U\$\$4,000 psm | **HIGH END:** U\$\$2,000 – 4,000 psm **MID END:** U\$\$1,000 – 2,000 psm | **AFFORDABLE:** < U\$\$1,000 psm

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#### HCMC CONDOMINIUM MARKET IN Q2 2020

**V**60% <sub>y-0-y</sub>

**V**66% y-o-y

V39% y-o-y

Drop of New Launch Supply in HCMC in Q2 2020

Drop of Sold

Units in HCMC in

Q2 2020

Drop of New Launch Supply in HCMC in H1 2020

72%

**▲**4% <sub>y-0-y</sub>

**▼**49% <sub>y-0-y</sub>

Average Sold Rate in Newly Launched Projects in Q2 2020

Average selling price in HCMC in Q2 2020 Drop of Sold Units in HCMC in H1 2020

#### HCMC RESIDENTIAL: MARKET SNAPSHOT IN Q2 2020

Lack of new launch supply maintained high selling price

|                     | Luxury                                  | High-end                   | Mid-end                    | Affordable           |
|---------------------|---|----------------------------|----------------------------|----------------------|
| Supply              | 163 units                               | 582 units                  | 899 units                  | 0 unit               |
|                     | 1 project                               | 2 projects                 | 4 projects                 | 0 project            |
|                     | <b>▼ 9%</b> y-o-y                       | ▼ 65% y-o-y<br>▼ 61% q-o-q | ▼ 61% y-o-y<br>▼ 57% q-o-q | No new project in Q1 |
| Selling<br>S price* | \$6,300                                 | \$2,564                    | \$1,479                    | \$939                |
|                     | \$6,300<br><b>▲</b> 5% <sub>y-o-y</sub> | <b>▲ 4%</b> y-o-y          | ▲ 10% y-o-y                | ▲ 6% y-o-y           |
|                     | 0% q-о-q                                | 0% q-o-q                   | ▲ 10% y-o-y<br>▲ 1% q-o-q  | <b>0</b> % q-o-q     |
| Sold units          | 107 units                               | 479 units                  | 958 units                  | 37 units             |
|                     | ▼ 30% y-o-y                             | ▼ 72% y-o-y                | ▼65% y-o-y                 | ▲ 85% y-o-y          |
|                     | ▼ 41% g-o-g                             | ▼ 75% g-o-g                | ▼ 33% g-o-g                | ▼82% g-o-g           |

(\*) Selling price: US\$ psm (excluding VAT and quoted on NSA)

Source: CBRE Research, Q2 2020.

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#### HCMC RESIDENTIAL: NEW LAUNCH SUPPLY

Lowest level of new launch supply in the last five years

#### HCMC Condominium, New launch supply, Q2 2020





#### **MAP OF NEW LAUNCHED SUPPLY BY DISTRICT - Q2 2020**

The South and The East led the new supply CU CHI **BINH DUONG** HOCMON **DISTRICT 12** THU DUC GO VAP **DISTRICT 9** TAN BINH DISTRICT 9 DONG NAI **Long Thanh BINH TAN** International Airport DISTRICT 7 **BINH CHANH** LONG AN NHA BE 6 Condominium Villa/Townhouse **HCMC Projects** Luxury **New supply in HCMC** Provincial Projects High-end Ready-built villa and townhouse: 4 projects – 659 units Mid-end Condominium: 7 projects - 1,644 units CAN GIO Affordable Provincial Projects Source: CBRE Research, Q2 2020.

#### HCMC RESIDENTIAL: SOLD UNITS

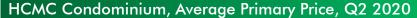
Supplies were absorbed at a slower pace amid high selling prices

#### HCMC Condominium, Sold units, Q2 2020



#### HCMC RESIDENTIAL: PRIMARY PRICE

Selling price remained stable. Mid-end was the most active segment.





#### HCMC RESIDENTIAL: PRIMARY PRICE

The East had higher price than the South thanks to good infrastructure and master plan

#### HCMC Condominium, Average Primary Price by District, Q2 2020

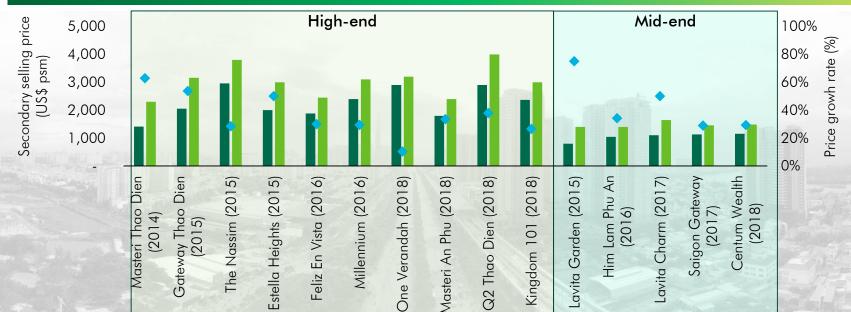


#### HCMC RESIDENTIAL: SECONDARY PRICE

Most of project maintained asking price. Handover projects recorded price growth

#### HCMC Condominium, Secondary Price in Some Projects, Q2 2020

■ Launching price



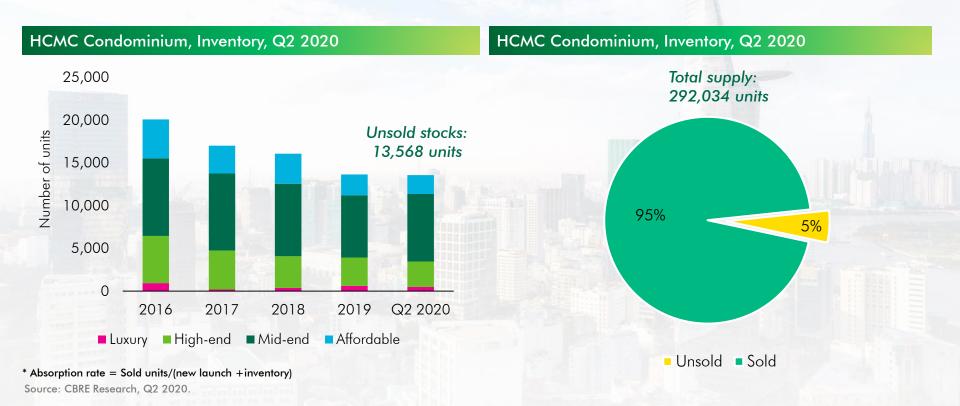
■ Current asking price\*

Price growth rate

<sup>\*</sup> Current asking price: secondary asking price collected in the market . Source: CBRE Research, Q2 2020.

#### HCMC RESIDENTIAL: INVENTORY

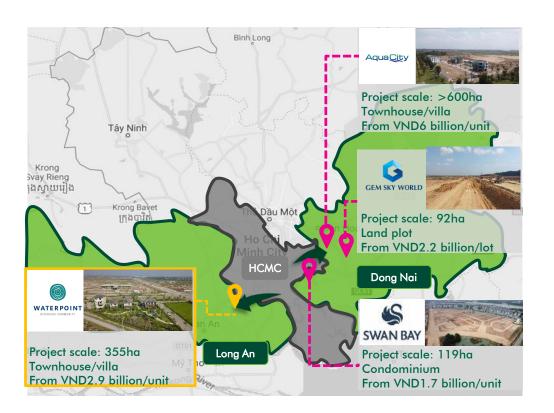
Inventory maintained the same level due to lower absorption rate



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#### NEIGHBOURING PROVINCES RESIDENTIAL MARKETS

Become active with large township projects in well-connected areas



#### **DONG NAI**



Long Thanh international airport

HCMC-Long Thanh- Dau Giay Expressway

#### **LONG AN**



Ben Luc - Long Thanh Expressway

HCMC – Trung Luong Highway

#### NEIGHBOURING PROVINCES RESIDENTIAL MARKETS

Remaining challenges



To create a livable new township, end-user plays an important role.

Source: CBRE Research, Q2 2020.

#### **BUYER PROFILE IN NEIGHBOURING TOWNSHIP PROJECTS**

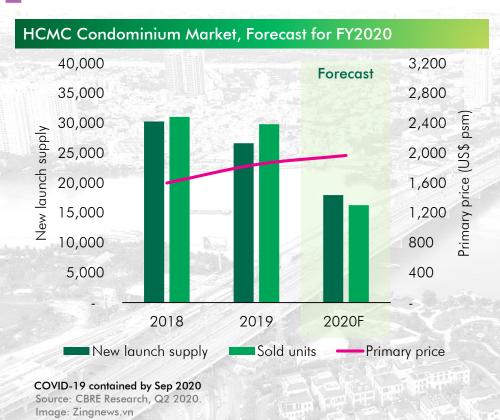
End-user (~10%) Investor (~90%)





Need to invest in facilities, commercial component and improve the existing infrastructure

#### HCMC RESIDENTIAL: OUTLOOK





The River Thu Thiem, D.2 300 units in 2<sup>nd</sup> phase



The Opera Residence, D.2 290 units

Q4 2020



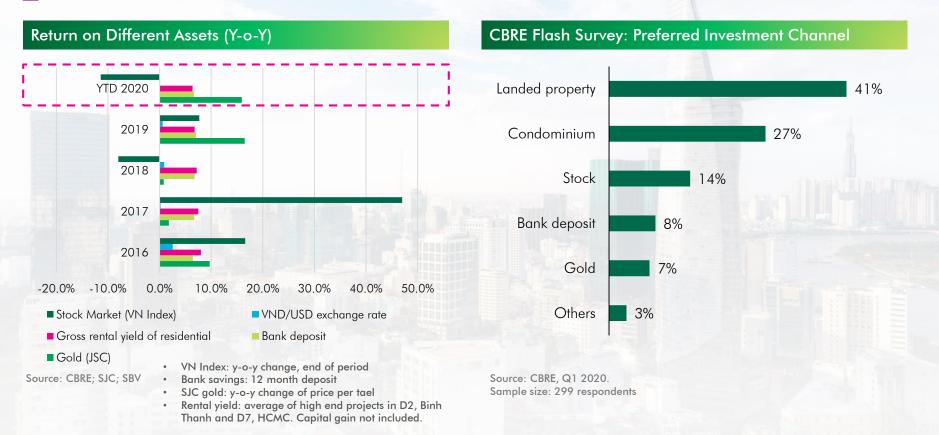
Sunshine Venicia, D.2 245 units



Vinhomes Grand Park, D.9 6,000 units in 2<sup>nd</sup> phase

#### HCMC RESIDENTIAL: OTHER INVESTMENT CHANNELS

Gold recorded highest return but real estate is still the most popular channel



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#### RESIDENTIAL - ROADMAP TO RECOVERY



#### SHORT TERM

#### **Focus on Vietnamese buyers**

Attractive sale policies
Flexible payment term

Supporting policies for **Foreign Buyers** 



### Innovation in Product Development

Changes in unit mix, unit size, larger corridor, lifts



#### LONG TERM



#### **Pricing Strategy**

Suitable price growth rate and total unit quantum



#### Landbank Development

Diversifying landbanks
Active landbank build-up



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